



Best Practices

Person-Centered-Care evidence:

- Staff education on person-centered-care for those with dementia
- Initial and ongoing assessments to understanding the individual
- Individualized activity programs
- A staffing plan with consistent caregivers from various disciplines
- Planned cultural, ethnic, religious, holiday and special events
- Developed routines, dietary preferences, socialization and activities of daily living

Extensive Staff Training Program about brain health that includes:

- Training on cognitive changes, dementia stages and normal aging
- Use of validated evaluation tools for identifying changes in cognitive capability
- Family support methods
- Types of dementia

Physical and Psychosocial Evaluations at admission and scheduled intervals to include:

- Assessment tools used to evaluate behaviors, cognitive function, physical status and psychosocial status
- Multidisciplinary approach that engages all care partners
- Assignment of a care manager to collaborate, provide documentation of care and communicate to the care partner team and family caregivers
- Support for advance care planning including advance directives, palliative care, hospice and other care provisions

Information, Education and Support for Individuals Living with Dementia to include:

- Education on early-stage dementia and disease progression care plans
- Assessment tools to address specific cultures, ethnicities, minorities, LGBT persons and those who are socially disadvantaged
- Written materials for caregiver support during transitions
- Technology systems for family outreach in order to provide education and support

Support Activities of Daily Living to include:

- · Assessment process for bathing, toileting, dressing, and eating
- Internal routines and processes ensuring privacy and dignity
- Dining procedures and supportive dining care
- Toileting practices
- Management of nutritional intake, weight loss and appetite loss



Facility Staffing include description of:

- Leadership and staff credentials
- How person-centered information is disseminated to care partners
- Interdepartmental communication process
- Staff turnover rates and assignment methods
- Calendar of one-year educational events with specific topics
- Summary of quality development projects

Supportive and Therapeutic Environments evidence includes:

- Emphasis on caring, dignity, courtesy, and respect to foster sense of team and community
- Encouraging choice, self-expression, safety, and meaningful engagement
- Practice of pain assessment and management

Transitions of Care includes:

- Materials for support and education in transition of care events and other locations of care
- Timely communication to caregivers during condition changes
- Process for discharge to another care venue and re-admission after return



Purple Flag Excellence in Dementia Care™

Achieving A Higher Quality Of Life For Persons With Dementia

Purple Flag Excellence in Dementia Care™ is an accreditation program developed to recognize excellence and continuous improvement in the quality of services. Upon accreditation, organizations receive the distinctive purple flag to fly proudly at their care settings.











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